

# HUMAN RESOURCE / CRM EVENTS



**1) 10 Effective Key Tools for Work Success at the Office** **19 & 20 Mar 2012**

**2) Customer Service Through the Three-R's (3R's): Right Language, Right Etiquette and Right Self-Esteem** **26 & 27 Mar 2012**

**3) Effective Business Writing and Communication Skills** **29 & 30 Mar 2012**

**4) Superior Slides and Techniques for Perfect Presentations** **30 April 2012**

